



Village of Mount Prospect **Press Release**

Posting of Prestige Feed History and Implementation of New Noise and Odor Documentation App

DATE: April 8, 2025
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The Village of Mount Prospect has published a new "Prestige Feed" page on the Village's Transparency Portal to inform residents on this pending litigation. The page offers a complete history of the litigation surrounding the property as well as additional information on the property. Links to referenced documents are also included on the page.

Information on the Transparency Portal page is up to date as of April 8, 2025. Future updates and important developments will be posted on the page moving forward. A link to that page can be found here:

<https://www.mountprospect.org/services/transparency-and-fact-check-portal/prestige-feed>

The Village has also worked with its nuisance tracking service "SeeClickFix" to create an avenue where odor complaints can be tracked using an app on a smart phone. Residents are being asked to submit their odor complaints through the app. This tool will create a single location where all complaints can be routed through and improve overall efficiency. After downloading the app, users can either create an account and submit complaints or submit requests anonymously.

There are alternatives in place if residents cannot use "SeeClickFix" on a smart phone. The app also has an online alternative that can be reached through the Village's website. If neither of these options are available to you, the Village is asking that residents email all complaints to Concerns@mountprospect.org or call and leave a voicemail at the Concerns Hotline, 847-818-5353. Emails and calls made to the hotline will be returned by staff within 48 hours.

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